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Duke, Daphne

From: Laurie Murphy [lmurphy@hotwirecommunication.com]
Sent: Tuesday, July 31, 2012 10:32 AM
To: CLECreport
Subject: 2nd Quarter 2012 "SCPSC CLEC -- Quarterly Service Quality Report" for Hotwire Communications, Ltd.
Attachments: 2Q 2012 Hotwire Communications CLEC Service Quality Report FINAL.pdf

TO: South Carolina Public Service Commission

Attached you will find **Hotwire Communications, Ltd.'s ("Hotwire") "SCPSC CLEC -- Quarterly Service Quality Report"** for the **2nd Quarter 2012**.

Hotwire did not have any CLEC telephone lines in use during that period and therefore has no service issues to report.

Please do not hesitate to contact me if you have any questions.

Best regards,

Laurie Murphy

Assistant General Counsel

Hotwire Communications

300 E. Lancaster Avenue, Ste 208

Wynnewood, PA 19096

Direct: 610-726-1192 (Please note this is a new telephone number as of 3-22-12)

lmurphy@hotwiremail.com

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Wynnewood, PA 19096

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA CLEC OPERATIONS

COMPANY NAME: Hotwire Communications, Ltd.
QUARTER / YEAR: 2nd Quarter 2012

<u>Month:</u>	<u>APR</u>	<u>MAY</u>	<u>JUN</u>
Number of Customer Access Lines	-0-	-0-	-0-
Trouble Reports / Access Line (%)	n/a	n/a	n/a
Customer Out of Service Clearing Times (%)	n/a	n/a	n/a
New Installs Completed w/in 5 Days (%)	n/a	n/a	n/a
Commitments Fulfilled (%)	n/a	n/a	n/a

Comments / Explanations: Hotwire did not provide CLEC service in South Carolina during the 2nd Quarter of 2012.

Person Making Report / Contact Information: Laurie Murphy, Assistant General Counsel
Telephone: 610-726-1192 (as of March 2012)
Email: lmurphy@hotwiremail.com

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